



MOBIUS Membership Meeting

November 8, 2013

1:00-3:00pm

Peachtree Catering & Banquet Center
120 E. Nifong Blvd Columbia, MO 65203

Members Present:

Andresen, Julie	Hannibal-LaGrange University
Baldwin, Candice	Metropolitan Community College
Caldarello, Beth	North Central Missouri College
Caruthers, Janet	Columbia College
Cogswell, Jim	University of Missouri-Columbia
Coughlin, Richard	Truman State University
Deatherage, Eric	Crowder College
DeClue, Stephanie	William Jewell College
Dickman, Ellen	Logan University
Dinwiddie, Mollie	University of Central Missouri
Dudenhoffer, Cynthia	Central Methodist University
Farrell, Lisa	East Central College
Finegan, Kathleen	Avila University
Hathman, Laurie	Rockhurst University
Hopkins, Melissa	Mineral Area College
Hutchinson, Corrie	Stephens College
Hutchison, David	Hannibal-LaGrange University
Jensen, Dale	Evangel University
McCaslin, Sharon	Fontbonne University
McCormack, Corky	Ozark Technical Community College
McGrane, Wendy	Missouri Southern State University
McKee, Genie	Maryville University of St. Louis
Morrisroe, Susan	Missouri State Library
Pakala, James	Covenant Theological Seminary
Peters, Tom	MO State University
Rein, Laura	Webster University
Schneider, Julia	Missouri Western State University
Stumpf, Fran	Linn State Technical College
Tolson, Stephanie	St. Charles Community College
Upchurch, Sharon	Culver-Stockton College
Walton, Ed	Southwest Baptist University

Proxies Present:

Cogswell, Jim (for Christopher Dames)	University of Missouri-St. Louis
Cogswell, Jim (for Tracy Primich)	Missouri University of Science & Technology
Brummett, Renee (for Regina Cooper)	Springfield-Greene County Library



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McCaslin, Sharon (for Nitsa Hendeleh)	Covenant Theological Seminary
McGrane, Wendy (for Jon Jones)	Baptist Bible College
Morrisroe, Susan (for Helen Rigdon)	Missouri River Regional Library
Oliver, Richard (for Joseph Marics)	Assemblies of God Theological Seminary
Pakala, James (for Mary Ann Aubin)	Kendrick-Glennon Theological Seminary
Pakala, James (for Nitsa Hindeleh)	Missouri Baptist University
Pennington, Buddy (for Bonnie Postlethwaite)	University of Missouri-Kansas City
Pritchard, Lisa (for Lisa Farrell)	Jefferson College
Tolson, Stephanie (for Jill Nissen)	St. Louis College of Pharmacy
Young, Debbie (for Kathy Sanders)	Three Rivers Community College

Online Participants:

Andresen, Julie	Hannibal-LaGrange University
Hargrave, Robin	State Fair Community College
Hart, Kathy	Northwest Missouri State University
Haupt, Ben	Concordia Seminary
Jones, Jon	Baptist Bible College
Ouellette, Sheila	St. Louis Community College
Postlethwaite, Bonnie	University of Missouri-Kansas City
Rigdon, Helen	Missouri River Regional Library
Scott, Bradley	Forest Institute of Professional Psychology

Guests Present:

Bacon, Donna	MOBIUS Consortium Office
Bragg, Maegan	MOBIUS Consortium Office
Carter, Dennis	III
Detwiler, Adrienne	MOBIUS Consortium Office
Durham, Megan	MOBIUS Consortium Office
Gould, Christopher	MOBIUS Consortium Office
Hopkins, Justin	MOBIUS Consortium Office
James, Nathan	III
Parsons, Jennifer	MOBIUS Consortium Office
Peterson, Scott	MOBIUS Consortium Office
Strohl, Steve	MOBIUS Consortium Office

1. Call to order and introductions

Cindy Dudenhoffer called the meeting to order at 10:05 a.m. and welcomed the

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Membership. She announced the proxies and welcomed the online participants.

2. Acceptance of Agenda

Jim Pakala made a motion to accept the agenda. Fran Stumpf seconded the motion. The motion was approved.

3. Approval of the minutes of the June 3, 2013 Membership Meeting

Several corrections were noted. Janet Carruthers made a motion to adopt the minutes as corrected. Susan Morrisroe seconded the motion. The motion was approved.

4. Information items

a. Treasurer's Report – Corrie Hutchinson

i. Financial Report

Corrie noted that there are several overages in the budget that include Syndetics for the Union catalog, the WAM for the INN Reach server, and a courier fuel surcharge. These will be covered by the contingency fund. In each case, the overage, and the use of the contingency fund was approved by the MOBIUS Board. The FY14 budget is otherwise on target and the overages that may recur in FY15, notably the courier fuel surcharge, will be incorporated into the FY15 budget. The preliminary FY15 budget will be discussed at the MOBIUS Board meeting in December 2013.

ii. 2012-2013 Audit

The annual audit was conducted by Gerding, Korte, & Chittwood (GK&C) accountants. Representatives from the accounting firm were present at the October 2013 Board meeting to discuss their findings and answer questions. MOBIUS received an unqualified, clear audit. It was noted that 95% of MOBIUS' budget is used to support the membership.

b. Disaster Planning Task Force – Stephanie DeClue

The task force membership includes Stephanie DeClue (chair), Fran Stumpf, and Mollie Dinwiddie. Basecamp project management software is being used to facilitate the sharing of documents. The task force is focused on planning for natural disasters as well as internal and external threats.

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- c. Human Resources Committee
The Human Resources Committee consists of Valerie Darst, Stephanie DeClue, Cindy Dudenhoffer, and Donna Bacon. July 2014 is the established target date for separating from the University of Missouri. A human resources policy manual is being developed. Good progress has been made.
5. Visit from Innovative's "Roadshow" Team – Nathan James & Dennis Carter
Nathan James serves as III's Library Relations Manager (LRM) for MOBIUS. His role is to provide customer service, to improve accountability, and to coordinate communication between III and MOBIUS. He is available to field questions/comments regarding software and support and to help provide resolution for problems. He organizes weekly phone calls between MOBIUS and III. It was noted that III is opening additional support centers in Dublin and India which should improve service. Additionally, III will implement Service Level Agreements (SLAs) in 2014.

Jim Cogswell asked whether all help calls should continue to go through the MOBIUS help desk. Donna Bacon indicated that this is the preferred procedure in order to ensure that the office is aware of problems. She also noted that the MOBIUS staff meets daily to discuss issues and priorities. Stephanie Tolson asked if the additional III support centers would facilitate scheduling of updates outside of the typical 8-5/M-F **CST** window. The response was affirmative; the additional support centers will enhance scheduling options and assist with urgent help desk tickets. Tolson also asked about acquiring the Ebsco Discovery Service (EDS) and what, if any, products have to be in place first. Encore and the EDS are a package; EDS is integrated into Encore. Jim Pakala mentioned the presentation to his cluster regarding Sky River and noted that MOBIUS faces a number of institutional, cluster, and consortial complexities that impact decisions to implement various technologies. Nathan James indicated that it is his responsibility to provide support and answer questions as well as to gather feedback on how III can change/improve products and services.

Dennis Carter serves as the Customer Sales Consultant for our region.

6. Unfinished Business
 - a. INN-Reach Catalog

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i. Encore for the Union Catalog

The Executive Board has voted to add Encore to the Union Catalog. There will be two URLs associated with Encore, one will link to Encore and one will link to the current webpac. Institutions can choose if/when to switch over to Encore. There is no time frame projected for implementation.

ii. E-book Records

The MOBIUS staff is watching to see how Encore impacts the Union Catalog. eMO records will have their own itype. Sharon McCaslin noted the ongoing need to be able to distinguish between accessible and inaccessible materials. Users should be able to access both. Donna Bacon acknowledged that this issue was discussed at the INN-Reach Summit she attended. MCMAC is developing a best practices document.

b. Sierra Update

Several clusters have migrated to III for server hosting. The remaining clusters will migrate soon. Eric Deatherage asked if a Create List manual would be developed by III. Nathan James indicated that queries are often very unique and wasn't certain that a manual would be forthcoming. Deatherage indicated that a best practices or basics document would be helpful.

c. Evergreen Project Update

There are currently 21 Missouri Evergreen libraries. Blake Henderson has changed positions to become the Missouri Evergreen Programmer. The State Library funds 2 full-time positions for the project. The MO Evergreen Executive Committee is looking at the future in terms of marketing and growth. Ed Walton asked if the Evergreen consortium would join MOBIUS and become part of the INN-Reach catalog. Donna Bacon indicated that there is interest in joining, but that discussions are ongoing. Donna will be meeting with the Directors of Large Libraries (DOLL) in Missouri to discuss potential for resource sharing.

7. New Business

a. Cooperative Collection Management Taskforce – Tom Peters

The idea for the taskforce came from the Directors Retreat and is intended to facilitate 'Blue Sky' thinking about opportunities for MOBIUS. The membership

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of the taskforce consists of five members and one Board member. Tom Peters will chair the taskforce. The MOBIUS Executive Director will serve as an ex-officio member. There are currently two members and three additional volunteers are needed. The work of the taskforce will occur between February and July 2014.

b. Expanding Membership

i. Colorado Research Alliance (vote)

At a special Board meeting November 7, 2013, the Board voted to pursue resource sharing with The Alliance, to fund the cost for the software from the contingency fund, and to present the issue to the membership for a vote at today's meeting.

MOBIUS would purchase the software, which would reside on the INN-Reach server. A pass through button would be available to access The Alliance catalog (also known as 'Prospector') and to enable discovery and borrowing. The Alliance does not have a default replacement cost; replacement costs would be negotiated. The Colorado Library Consortium operates the courier service in Colorado and contracts with a company called American. The Mid-America Library Alliance (MALA) uses the Greyhound bus service to connect with the Colorado courier. The cost would increase if MOBIUS connected to the actual courier, rather than using Greyhound. Kansas City would serve as the delivery sorting location to drop off and pick up materials moving between MOBIUS and the Alliance. The exchanges would occur three times a week on Mondays, Wednesdays, and Fridays. Innovative will provide printed literature to publicize the new service.

Laura Rein asked about the cost of the peer-to-peer software and whether it would work to connect with other INN-Reach sites. Donna Bacon indicated that it was a one-time cost of \$15,000 and the software can be used with other sites. Janet Carruthers noted that Columbia College has a number of locations, including Colorado, and wondered if a Columbia College student in Colorado could make requests through The Alliance. The answer is yes. Stephanie Tolson asked why there were no community colleges in The Alliance. Donna Bacon had no idea. Stephanie Tolson

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asked if the agreement could be reviewed after a year. Yes, an opt-out provision will be built into the agreement.

Laura made a motion to move forward with the Board's recommendation to pursue a resource sharing partnership with the Colorado Research Alliance using peer-to-peer software. Sharon McCaslin seconded the motion. The motion was unanimously approved.

- c. Director's Retreat
 - i. Organization of Membership Meetings

Valerie Darst will be exploring possible changes to the format/content of the Membership Meetings. One model might be to conduct organizational business in the morning, have lunch, and in the afternoon have a guest speaker, work in small groups, or have a swap/shop style discussion.
 - ii. Shared Expertise

Next year Stephanie DeClue, president-elect, will re-examine the role and membership of the advisory groups. Jim Pakala suggested involving non-directors in the process of reviewing the advisory groups.
- 8. Report of the Executive Director – Donna Bacon

Donna Bacon and Steve Strohl visited Denver last week to discuss peer-to-peer connectivity with the Colorado Research Alliance. Discussions are also happening with the Tulsa City County Library (TCCL), which is an Innovative library with 28 branches. If TCCL were to join MOBIUS, it would join as a standalone member. TCCL hopes to be ready to join MOBIUS in the spring of 2014; however, no formal action has been taken. In order to share resources between MOBIUS and TCCL, the First Choice courier would connect to the Amigos courier. Courier pricing is being pursued.

Arkansas has 17 Innovative libraries that could potentially be standalone members of MOBIUS. This would be an individual decision for each library. Donna Bacon will meet with the Arkansas libraries on November 19, 2013. Stephanie DeClue and Steve Strohl will also attend this meeting in Little Rock, AR. Stephanie Tolson expressed a desire to move cautiously as these relationships are explored. Stephanie DeClue noted that a special Board meeting was held November 7, 2013 specifically to discuss issues

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pertaining to growth. Jim Cogswell noted that the MOBIUS letterhead includes the word 'Missouri.'

9. Reports of Groups

Fran Stumpf announced that July 1, 2014 Linn State Technical College would change its name to State Technical College of Missouri.

MERLIN updates: The Missouri University of Science and Technology has a new library dean, Tracy Primich. The renovation to Jesse Hall at the University of Missouri-Columbia campus will result in 100 employees temporarily relocating to Ellis Library. A mold bloom was discovered at the Columbia, MO storage area; approximately 600,000 materials were affected. A review of holdings will be done prior to moving materials to a new facility.

William Jewell opened its new Information Commons on August 20, 2013.

10. Other Reports

a. Missouri State Library

Susan Morrisroe reported for Barbara Reading. Stephanie DeClue has been appointed to the Secretary's Council on Library Development. Valerie Darst and Donna Bacon are also members. The State Library has 3 branches: 1) library development, 2) reference services, and 3) the Wolfner Talking Book and Braille Library. Angie Hake has been hired as the LSTA Grants Officer. Debbie Musselman is now the Director of Library Development. Terry Blauvelt is the new Statistical Research Analyst. There is a new ios app for audiobook downloads. A new web site for Secretary of State is coming soon.

b. Other Guests

11. Meeting Adjourned

Stephanie DeClue made a motion to adjourn. Stephanie Tolson seconded the motion. The motion was approved and the meeting adjourned at 1:28 p.m.

Respectfully submitted by:
Wendy McGrane, FY13-14 Secretary