We discussed the following issues:

-Agreed that the work order system is generating excessive email notifications, and agreed to ask MCO to try to modify the system to limit it to just two notifications, one, when the ticket is opened, and the other when it is closed. Chair Eileen Condon opened a work order with MCO the week after the meeting requesting these changes.

-Agreed to assist MCDAC with the evaluation of the Local URL product. We discussed the fact that MCDAC is planning to set up a product demo for Local URL, and agreed that available MCAG members will attend this demo and report back to the committee.

Report submitted 9/9/08 by Eileen Condon, MCAG Chair