MCO Open Calls Report

Data Date: 2/27/2008

MCO Ticket Number	Institution (Cluster)	Short Description	Created	Assigned To	Estimated Time of Completion	Ticket Status
MCO-012618	ASSEMBLIES OF GOD THEOLOGICAL SEMINARY (SWAN)	Problems Printing or Emailing Claims	1/22/2008	Lynne	2 weeks	MCO HELPDESK
MCO-012421	COLUMBIA COLLEGE (Arthur)	Scoped (keyword) quick search results in 'No Hits Found' when trying to examine a title	12/3/2007	Janine		PENDING CUSTOMER RESPONSE
MCO-012427	COLUMBIA COLLEGE (Arthur)	Looking up patrons after an Inn-Reach report is run	12/4/2007	Janine	1 month	MCO HELPDESK
MCO-012603	COLUMBIA COLLEGE (Arthur)	out of scope results	1/18/2008	Janine	1 month	MCO HELPDESK
MCO-012765	COLUMBIA COLLEGE (Arthur)	Requesting a book gets you into my millennium	2/22/2008	Janine	1 week	MCO HELPDESK
MCO-012205	COVENANT THEOLOGICAL SEMINARY (Bridges)	Authority record scope	9/12/2007	Christopher		III HELP DESK
MCO-012672	COVENANT THEOLOGICAL SEMINARY (Bridges)	HTML error in Covenant Catalog	1/30/2008	Adrienne	1 month	MCO HELPDESK
MCO-012782	COVENANT THEOLOGICAL SEMINARY (Bridges)	MARS authority processing problems	2/26/2008	Christopher		PENDING BACKSTAGE RESPONSE

MCO-012064	HANNIBAL-LAGRANGE COLLEGE (LANCE)	HLG WebPAC changes	7/20/2007	Janine	3 months	MCO HELPDESK
MCO-012266	JEFFERSON COLLEGE (Archway)	IP change on EZProxy server	10/4/2007	Christopher		PENDING CUSTOMER RESPONSE
MCO-012635	KIRKSVILLE COLLEGE OF OSTEOPATHIC MEDICINE (LANCE)	Authorzation stuck on?	1/24/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012773	KIRKSVILLE COLLEGE OF OSTEOPATHIC MEDICINE (LANCE)	Library closed while moving	2/25/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012429	LINN STATE TECHNICAL COLLEGE (LANCE)	LSTC New Campus Barcode	12/4/2007	Janine		PENDING CUSTOMER RESPONSE
MCO-012571	LINN STATE TECHNICAL COLLEGE (LANCE)	Scoped title search entry has links to wrong records	1/14/2008	Janine	1 month	MCO HELPDESK
MCO-012110	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	Subfields in extended title display	8/9/2007	Adrienne		PENDING CUSTOMER RESPONSE
MCO-012212	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	Annenberg Media Collection	9/20/2007	Adrienne		PENDING CUSTOMER RESPONSE
MCO-012438	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	Question about ip addresses/non-Morenet	12/5/2007	Christopher		PENDING CUSTOMER RESPONSE
MCO-012439	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	MCO ticket system - receipts	12/5/2007	Christopher		PENDING COMMITTEE RESPONSE

MCO-012753	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	mill acq hangs up creating new vendor rec	2/20/2008	Adrienne	1 week	MCO HELPDESK
MCO-012777	MARYVILLE UNIVERSITY OF ST LOUIS (Bridges)	unable to open ticket history/progress in Firefox	2/26/2008	Janine	2 weeks	MCO HELPDESK
MCO-012784	MCC - PENN VALLEY (WILO)	Portable barcode reader	2/27/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-008288	MCO (Training Server)	Internal Circ Log does not agree with Item/MilCirc Display	2/15/2004	Adrienne		III SOFTWARE ENGINEERING
MCO-011492	MCO	Cannot limit headings report to full location range	12/7/2006	Christopher		III SOFTWARE ENGINEERING
MCO-011498	MCO (Training Server)	MOBTR: Materials Booking options	12/9/2006	Lynne	2 weeks	MCO HELPDESK
MCO-011564	MCO (INN-Reach)	Pickup Anywhere - Request to Own Site - Hold Notices	1/6/2007	Christopher		III HELP DESK
MCO-012129	MCO	Cannot access Web Management Reports directly	8/16/2007	Christopher		UM LIBRARY SYSTEMS OFFICE
MCO-012503	MCO (SWAN)	FIPP WebPAC Pages	1/2/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012519	MCO (MERLIN)	MERLIN Rebooting	1/3/2008	Janine		III HELP DESK
MCO-012719	MCO (Galahad)	New SSL cert for Galahad	2/12/2008	Christopher	2 weeks	MCO HELPDESK

MCO-012752	MCO (INN-Reach)	Quote for additional index for MOBIUS	2/20/2008	Christopher		III CUSTOMER SALES
MCO-012761	MCO (Training Server)	ERM on training server?	2/22/2008	Christopher		III CUSTOMER SALES
MCO-012774	MCO (Bridges)	My Readings History and too many PTYPES	2/25/2008	Lynne		III HELP DESK
MCO-012063	MISSOURI SOUTHERN STATE UNIVERSITY (SWAN)	Implement Spell Check and My Record Feeds	7/20/2007	Christopher		III HELP DESK
MCO-012496	MISSOURI STATE LIBRARY (Arthur)	opac corrections	12/20/2007	Janine	1 month	MCO HELPDESK
MCO-011020	MISSOURI UNIVERSITY OF SCIENCE & TECHNOLOGY (MERLIN)	AACP not updating 700 fields containing a subfield t	6/14/2006	Christopher		III SOFTWARE ENGINEERING
MCO-012130	MISSOURI UNIVERSITY OF SCIENCE & TECHNOLOGY (MERLIN)	Blank ILL fields in 2 item records	8/16/2007	Christopher		III HELP DESK
MCO-012737	MISSOURI UNIVERSITY OF SCIENCE & TECHNOLOGY (MERLIN)	MCO/MERLIN site	2/18/2008	Janine	2 days	MCO HELPDESK
MCO-012343	MISSOURI WESTERN STATE COLLEGE (Towers)	Electronic Course Reserves	11/8/2007	Adrienne		III HELP DESK
MCO-011552	NORTHWEST MISSOURI STATE UNIVERSITY (Towers)	Question about serials display	1/2/2007	Adrienne		III HELP DESK
MCO-012640	NORTHWEST MISSOURI STATE UNIVERSITY (Towers)	Order record info not displaying in catalog	1/25/2008	Adrienne	2 weeks	MCO HELPDESK

MCO-012727	NORTHWEST MISSOURI STATE UNIVERSITY (Towers)	Order template	2/15/2008	Lynne	2 weeks	MCO HELPDESK
MCO-012751	NORTHWEST MISSOURI STATE UNIVERSITY (Towers)	Fields not displaying in catalog	2/20/2008	Adrienne	2 weeks	MCO HELPDESK
MCO-012466	OZARKS TECHNICAL COMMUNITY COLLEGE (SWAN)	Billing/overdue days discrepancy	12/13/2007	Lynne		PENDING CUSTOMER RESPONSE
MCO-012772	OZARKS TECHNICAL COMMUNITY COLLEGE (SWAN)	Change in PIN requirements	2/25/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-011338	ROCKHURST UNIVERSITY (WILO)	Changing holdings tab range to Open Ended" does not "take""	10/9/2006	Christopher		III SOFTWARE ENGINEERING
MCO-012583	ST CHARLES COMMUNITY COLLEGE (Archway)	Spellcheck Oddity	1/16/2008	Adrienne	2 weeks	MCO HELPDESK
MCO-012628	ST CHARLES COMMUNITY COLLEGE (Archway)	Relevancy Ranking OR Seeing Stars	1/24/2008	Adrienne	1 week	MCO HELPDESK
MCO-012760	ST LOUIS COLLEGE OF PHARMACY (Archway)	Notices- not sent	2/22/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012191	ST LOUIS COMMUNITY COLLEGE (Archway)	Printing Problems From Millennium: Not Receipts	9/7/2007	Christopher	2 weeks	MCO HELP DESK
MCO-012446	ST LOUIS COMMUNITY COLLEGE (Archway)	OPAC Keyword search sorting problem	12/7/2007	Adrienne		III HELP DESK

MCO-012461	ST LOUIS COMMUNITY COLLEGE (Archway)	Open Calls filter	12/12/2007	Christopher	1 month	MCO HELPDESK
MCO-012494	ST LOUIS COMMUNITY COLLEGE (Archway)	Archway cluster catalog redesign	12/20/2007	Adrienne	3 months	MCO HELPDESK
MCO-012721	ST LOUIS COMMUNITY COLLEGE (Archway)	Search from patron record scoping	2/12/2008	Adrienne	1 month	MCO HELPDESK
MCO-012744	ST LOUIS COMMUNITY COLLEGE (Archway)	Featured Lists on staging server	2/19/2008	Adrienne	1 week	MCO HELPDESK
MCO-012779	ST LOUIS COMMUNITY COLLEGE (Archway)	Changes to SLCC OPAC page	2/26/2008	Adrienne	2 weeks	MCO HELPDESK
MCO-012698	STATE FAIR COMMUNITY COLLEGE (Quest)	Need to run a report of barcodes that end with 01	2/6/2008	Lynne	1 week	MCO HELPDESK
MCO-012263	STEPHENS COLLEGE (Arthur)	labels	10/2/2007	Janine		PENDING CUSTOMER RESPONSE
MCO-012498	STEPHENS COLLEGE (Arthur)	change in OPAC view	12/21/2007	Janine	2 weeks	MCO HELPDESK
MCO-012733	STEPHENS COLLEGE (Arthur)	OPAC Scoping	2/18/2008	Janine	2 weeks	MCO HELPDESK
MCO-012188	TRUMAN STATE UNIVERSITY (LANCE)	MilCirc garbles records	9/7/2007	Christopher	2 weeks	MCO HELP DESK
MCO-012431	TRUMAN STATE UNIVERSITY (LANCE)	Delivery Label Control Panel	12/4/2007	Janine	3 weeks	MCO HELPDESK
MCO-012487	TRUMAN STATE UNIVERSITY (LANCE)	Authority scoping and linking	12/18/2007	Janine	2 weeks	MCO HELPDESK

MCO-010689	UMC (MERLIN)	Time/Date of report changes when Millennium Statistics is closed/reopened	1/28/2006	Adrienne		III HELP DESK
MCO-011751	UMC (MERLIN)	Erroneous authorization prompt when transferring order records	2/24/2007	Christopher	2 weeks	MCO HELPDESK
MCO-011957	UMC (MERLIN)	Import Invoices does not show list ownership	6/4/2007	Adrienne		III SOFTWARE ENGINEERING
MCO-012012	UMC (MERLIN)	Self-booking/other customizations	6/29/2007	Lynne		UM LIBRARY SYSTEMS OFFICE
MCO-012025	UMC (MERLIN)	Millennium freezes when attempting to add multiple items to a bib	7/5/2007	Christopher	2 weeks	MCO HELPDESK
MCO-012069	UMC (MERLIN)	Index new 79x fields	7/20/2007	Christopher		III HELP DESK
MCO-012109	UMC (MERLIN)	Pickup location defaulting to MU Eillis, regardless of scope	8/9/2007	Lynne		III HELP DESK
MCO-012135	UMC (MERLIN)	Re-indexing estimate	8/17/2007	Christopher		PENDING CUSTOMER RESPONSE
MCO-012231	UMC (MERLIN)	Gobi Export load table	9/21/2007	Janine	2 weeks	MCO HELPDESK
MCO-012377	UMC (MERLIN)	Some current order records do not display in MERLIN	11/19/2007	Lynne		III HELP DESK
MCO-012423	UMC (MERLIN)	Publisher field	12/4/2007	Lynne		PENDING CUSTOMER RESPONSE

MCO-012447	UMC (MERLIN)	MCO ticket system - receipts	12/7/2007	Christopher		PENDING COMMITTEE RESPONSE
MCO-012448	UMC (MERLIN)	Millennium freezing	12/7/2007	Christopher	2 weeks	MCO HELPDESK
MCO-012455	UMC (MERLIN)	Missing microfiche items	12/11/2007	Janine		PENDING CUSTOMER RESPONSE
MCO-012485	UMC (MERLIN)	recall from a request	12/18/2007	Janine		PENDNG CUSTOMER RESPONSE
MCO-012523	UMC (MERLIN)	logout: close browser message	1/3/2008	Lynne		UM LIBRARY SYSTEMS OFFICE
MCO-012602	UMC (MERLIN)	SCAT tables for MERLIN	1/17/2008	Christopher	2 weeks	MCO HELPDESK
MCO-012638	UMC (MERLIN)	Record Load	1/24/2008	Janine		PENDING CUSTOMER RESPONSE
MCO-012639	UMC (MERLIN)	Record Load	1/24/2008	Janine		PENDING CUSTOMER RESPONSE
MCO-012650	UMC (MERLIN)	Millennium notices: circ option to set email subject line	1/28/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012660	UMC (MERLIN)	Access to MERLIN pages on MCO web site	1/29/2008	Janine		PENDING CUSTOMER RESPONSE

MCO-012662	UMC (MERLIN)	Drop-down box for Problem Report form	1/29/2008	Christopher	1 month	MCO HELPDESK
MCO-012687	UMC (MERLIN)	ID page in MERLIN	2/4/2008	Lynne		UM LIBRARY SYSTEMS OFFICE
MCO-012693	UMC (MERLIN)	duplicate requests	2/5/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-012694	UMC (MERLIN)	LHR format for upload	2/5/2008	Adrienne	1 week	MCO HELPDESK
MCO-012756	UMC (MERLIN)	My record feeds	2/21/2008	Lynne		III HELP DESK
MCO-012771	UMC (MERLIN)	Open calls - I can't get the open calls page to load. (IE or Firefox)	2/25/2008	Janine		PENDING CUSTOMER RESPONSE
MCO-011649	UMC-MED/VET (MERLIN)	Limiting title in WebPAC	2/2/2007	Christopher		III SOFTWARE ENGINEERING
MCO-011875	UMC-MED/VET (MERLIN)	WebPAC record browse entry for print links to record for online	4/17/2007	Lynne		PENDING CUSTOMER RESPONSE
MCO-011852	UMKC (MERLIN)	Feed builder	4/11/2007	Lynne		III HELP DESK
MCO-012151	UMKC (MERLIN)	19th Century U.S. Newspapers record load	8/24/2007	Christopher		PENDING CUSTOMER RESPONSE
MCO-012177	UMKC (MERLIN)	Problem with view of in transit" status of request"	8/31/2007	Lynne	1 month	MCO HELPDESK
MCO-012330	UMKC (MERLIN)	Trouble Requesting Books Using Bookbag Feature	11/5/2007	Lynne		III HELP DESK

MCO-012383	UMKC (MERLIN)	Web Management Reports link	11/19/2007	Christopher		UM LIBRARY SYSTEMS OFFICE
MCO-011980	UMSL (MERLIN)	Local Holdings Records	6/19/2007	Janine	1 month	MCO HELPDESK
MCO-012161	UMSL (MERLIN)	Parentheses appear around dates & 007 field	8/30/2007	Adrienne		III HELP DESK
MCO-012282	UMSL (MERLIN)	Keyword and LC subject searches not staying in scope; revert to unscoped; intermittent	10/11/2007	Christopher	1 month	MCO HELPDESK
MCO-012317	UMSL (MERLIN)	MOBIUS Shelving Location" linking location code info"	10/31/2007	Janine		PENDING COMMITTEE RESPONSE
MCO-012016	UNIVERSITY OF CENTRAL MISSOURI (Quest)	New Pick-up Loc Needed	7/3/2007	Lynne	2 weeks	MCO HELPDESK
MCO-012275	UNIVERSITY OF CENTRAL MISSOURI (Quest)	Cannot cancel booking: Warning: an unknown error occurred""	10/5/2007	Christopher		III HELP DESK
MCO-012277	UNIVERSITY OF CENTRAL MISSOURI (Quest)	Implement OCLC gov doc loads	10/8/2007	Janine	2 weeks	MCO HELPDESK
MCO-012720	UNIVERSITY OF CENTRAL MISSOURI (Quest)	New QUEST WebOpac pages	2/12/2008	Janine	3 months	MCO HELPDESK
MCO-011916	WEBSTER UNIVERSITY/EDEN THEOLOGICAL SEMINARY (Bridges)	Modify AVS option labels & Limiting on 007	5/8/2007	Adrienne		III HELP DESK

MCO-012003	WEBSTER UNIVERSITY/EDEN THEOLOGICAL SEMINARY (Bridges)	YBP electronic ordering and invoicing	6/27/2007	Janine	2 weeks	MCO HELPDESK
MCO-012469	WEBSTER UNIVERSITY/EDEN THEOLOGICAL SEMINARY (Bridges)	Display and indexing changes of some 6xxs	12/13/2007	Adrienne		III HELP DESK
MCO-012551	WEBSTER UNIVERSITY/EDEN THEOLOGICAL SEMINARY (Bridges)	Problem with Date and Title sorting of keyword search results	1/9/2008	Adrienne		III HELP DESK
MCO-012634	WEBSTER UNIVERSITY/EDEN THEOLOGICAL SEMINARY (Bridges)	Quote for ERM	1/24/2008	Christopher		PENDING CUSTOMER RESPONSE
MCO-012731	WESTMINSTER COLLEGE (Arthur)	circulation notices for email contact of the library change	2/15/2008	Lynne		PENDING CUSTOMER RESPONSE
MCO-011887	WILLIAM JEWELL COLLEGE (WILO)	WJC record loads	4/20/2007	Adrienne	1 week	MCO HELPDESK