MOBIUS REPORT for the SPRINGFIELD-GREENE COUNTY LIBRARY
Sept 2, 2003 to Jan 6, 2004

Springfield-Greene County Library went live with MOBIUS on September 2, 2003. Most of our adult fiction and adult nonfiction are contributed to the MOBIUS catalog. Bestsellers are not contributed as well as children's and young adult materials, and all audio-visual materials. Bestsellers are sent to the MOBIUS catalog once our holds list decrease and we feel we have enough copies to share.

Some activities that were completed during implementation:

- Met with the Implementation Committee, chaired by Steve Stoan, to develop the protocol and procedures
- Award of a LSTA grant to help assist with costs of implementing
- Training of all public service staff by MOBIUS staff and by SGCL staff
- Adapted existing procedures for using the Lanter Delivery system
- Created a link to MOBIUS on the front page of COOLCat, the Library catalog
- Developed detailed procedures and FAQ's for staff and placed them online on our Staff Web Page
- Submitted media news releases
- An article promoting MOBIUS was in the Springfield News-Leader in September
- MOBIUS was promoted in the Library's quarterly publication, BOOKENDS, a guide listing programs and services
- MOBIUS was promoted on the front page of the Library's web site during September
- MOBIUS is now promoted at many community events the Library attends as well as library presentations to local groups and organizations

Overall, implementation went well. MOBIUS has now become the norm for staff and the public is becoming more and more aware of it. Many college students use our facilities, especially The Library Center, and are discovering that they can use their Springfield-Greene library card to borrow materials and pick them up at any of our branches. We have ample parking and our two largest facilities have drive-up windows making it easy for students to pick up materials.

Our biggest challenge during implementation was working out procedures with the processing of materials to go through the Lanter Delivery System. I requested at a recent Access Services Committee that those procedures be revised. Those procedures also need to be reinforced with MOBIUS libraries. The only patron complaint we have received were two complaints about the $120 replacement fee. Both patrons refused to use the MOBIUS service. There are still a few "bugs" in our software that Innovative will not fix until the next release.

At this point, Springfield-Greene is loaning more than borrowing.

Transactions With Other Sites
Sept 2, 2003 to Jan 6, 2004

	Checkouts from SGCL Cluster	Checkouts to SGCL Cluster	TOTAL
Archway cluster	215	69	284
Arthur Cluster	145	109	254
Bridges Cluster	164	176	340
Galahad Cluster	187	90	277
Lance Cluster	322	140	462
Merlin Cluster	493	726	1219
Quest Cluster	89	119	208
Swan Cluster	445	290	735
Towers Cluster	81	156	237
Wash U Cluster	152	194	346
Wilo Cluster	127	50	177
TOTAL	2420	2119	4539

Many of the items borrowed from us include fiction, especially fantasy, romance and popular authors, as well as lots of nonfiction covering how-to materials, arts and crafts, self-help, parenting, cookbooks, computer books, and travel books.

Many of the items loaned to Springfield-Greene cover medicine and health, history, and literature.

So far, we have produced 116 overdue notices and three bills to our patrons.

Traditional Interlibrary Loan has been affected by the implementation of MOBIUS. Numbers are down for lending and borrowing. Please see the document attached.

Donna Bacon
District Reference Manager
Springfield-Greene County Library