Proposal to St. Louis Research Libraries Consortium
Millennium and INN-Reach Support
MOBIUS Consortium Office

The purpose of this proposal is to provide to the members of the St. Louis Research Libraries Consortium (SLRLC) detailed information about the services available from the MOBIUS Consortium Office relating to the support and operation of the SLRLC Millennium automated library system. The SLRLC consists of the Missouri Botanical Garden, the St. Louis Art Museum and the Missouri Historical Society.

Attached to this proposal is a description of MCO services. These services are grouped into Routine System Services and Special Order Services.

The eleven Routine System Services are either tasks that MCO staff performs on a regular basis on the SLRLC Millennium system with little or no involvement by SLRLC staff or are services that are available to the SLRLC staff at their convenience. The prime example of the latter type is the Help Desk service. The Special Order Services are services that would be available on request by a representative of the SLRLC. All of these services are additional to those provided by Innovative Interfaces Inc. with one exception: III does offer a load profiling service.

MCO offers all of the listed services, including unlimited access to the MCO Help Desk, for a package price that is equal to the amount assessed the smallest MOBIUS member institution for Common Library Platform services. In FY2003, the price for a full year would be $5,222 per institution. If, during the first year, services are provided for less than a full year, the price will be prorated accordingly. The price for a fiscal year beginning July 1 is announced in the preceding December to facilitate budget planning. I should note that all of the Routine System Services are tasks that someone will have to perform on the SLRLC Millennium system. The question for SLRLC is, should it allocate its own internal staff to these tasks or obtain the services from MCO.

The services are offered on a July-June fiscal year basis. SLRLC must commit to a full year at a time and pay for the services at the beginning of each year. If SLRLC elects to use MCO services, we will sign a Service Level Agreement which specifies the services and quality standards that will govern their provision.

In addition to these services, pickup/delivery stops are available to the SLRLC institutions at cost. In FY2003, the price for one lanter stop is $2,558 per year, payable in advance. As with the services, partial year coverage is available on a prorated basis.