



Update Meeting Minutes

MOBIUS

Friday, July 12, 2024 at 10:00 AM CDT

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<https://us02web.zoom.us/j/83179679499?pwd=YjdIOUI2Y1NMBENYeJhrMXdwN1FzZz09>

Attendance

Present:

Members: Donna Bacon, Renee Brumett, Eileen Condon, Maegan Gattorna, Emily Jaycox, Kim Kietzman, Donna Monnig, David Morris, Jennifer Nutefall, Sarah Smith, Ed Walton

Guests: Harry Kaplanian

Absent:

Members: Eric Deatherage, Bella Gerlich, Jill Mahoney, Samantha Perkins, Robin Westphal

I. Call to order

Meeting was called to order at 11:02am.

II. Update from Harry

Several libraries do not have full (or any) access to OpenRS. West Des Moines wants to leave effective immediately. Bettendorf and Davenport are requesting proration of their membership fees. This project is incredibly stressful for all participating libraries.

Harry responds that EBSCO is hearing the libraries and putting forth its best efforts forward to resolve issues quickly. The biggest issue outstanding is when the library is receiving and there is not a virtual record. Tuesday EBSCO released new code which resolved the issue, and now they are cleaning up errors. The numbers of problems are dropping. EBSCO has doubled the sizes of the Locate and DCB teams, and is adding another person from the IC team to work with DCB issues. They are also working to improve communication with libraries.

Davenport and Bettendorf share a single Sierra server. They both need new branches to proceed. Bettendorf's has been created, but Davenport is waiting for Innovative to create their branch. Nothing can happen both branches have been created. The code is ready and there is a list of libraries that will test with them, so once the branch is ready, things should proceed quickly. Kim noted that the late notice from EBSCO about the need to create a branch was very problematic.

Harry asked if he could help by meeting with libraries and travelling to visit them.

Other standalones that are not whole:

- MRRL (don't have ILS administrator; had to contract with Innovative; needs visit)
- SEMO (not completely up; needs visit)
- SLU (not completely up and may need to switch to borrowing only when school starts; need visit)
- WashU (hasn't started testing because were upgrading server, now ready to start testing)
- SLCL (seems to be ok; needs visit)
- SGCL (waiting until September; needs visit)

- St. Charles City County (if volume increases, may not be able to handle; needs visit)
- Altoona (similar to St. Charles, but does not need visit)
- CALS (don't know; system coordinator on vacation; needs visit)
- Bettendorf and Davenport (issues noted above; need visit)

We want to offer in-person visits to demonstrate that we understand the urgency.

III. Discussion about members requesting early departures

West Des Moines. Sarah Smith motioned to waive their notice period and charge a \$500 exit fee. Emily Jaycox seconded. Motion passed.

Bettendorf and Davenport. Eileen Condon motioned to prorate Bettendorf and Davenport's FY25 fees, reducing them by 1/12, with a subsequent review of fees to take place in early August. Sarah Smith seconded. Motion passed.

IV. Other business

No other business.

V. Adjournment

Meeting adjourned at 11:50am.