# Annual Report of the MOBIUS User Experience & Metadata Committee

Tuesday, June 7th, 2022

Submitted by: Peter Klein

**This report covers tasks and activities undertaken during the period beginning July 1, 2021 through June 30, 2022 and provides an overview of scheduled activities for the period July 1, 2021 through June 30, 2022.**

**Date of last meeting:** May 13, 2022

**Date of next meeting:** TBD

## SUMMARY OF ACTIVITIES

### Action Items Completed:

* The committee discussed authority profiles and whether clusters can review the Backstage profiles of other clusters. Conclusion is that clusters can request this access, but cannot do so for consortium members whose ILS is not managed by the MOBIUS office.
* Christopher Gould reported on a new MOBIUS Working Group reviewing INN-Reach Enhanced Match Point. This arose due to instances of items from different bib records being listed together on the wrong catalog page based on their common titles (such as ‘Greatest Hits’ or ‘Love Songs’). The Working Group made recommendations to III to drop all but three of the secondary match points and to enable Video Media Format Validation. III made the requested changes.
* The committee discussed the progress of the ILS-RFP Committee and the demos provided by multiple vendors. Committee members relayed their impressions of the demos they had attended.
* Christopher reported that, per the Strategic Plan, MOBIUS committees would be asked to provide a list of potential training topics. This led to much discussion about potential wants and needs for training or professional development, such as general sessions on cataloging or circulation workflows, how to use third party tools, and conceptual training (library ethics, library 101).
* Peter Klein reported a specific error affecting some MOBIUS pages at Tulsa City-County Library (TCCL). A small but increasing number of requests were producing a ‘0 item limit exceeded’ error when checked out to remote site. A lengthy investigation by TCCL, MOBIUS, and III staff revealed the error was due to broken links being created by the cancellation of MOBIUS holds made by TCCL patrons on TCCL items.
* Fiona Holly reported an issue at Conception Abbey and Theological Seminary involving their ILL Request Form. Patrons were sometimes receiving a “404 error” page when making requests, based on whether or not they were already logged in as a user. Christopher recommended submitting a help desk ticket to resolve the issue.
* Christopher reported on an issue from the Missouri State Library regarding local 740 fields. They use this field for particular special collection, but the collection did not always appear on INN-Reach records when it should. This was due to another library (which happened to be TCCL) holding the display or ‘master’ record for some of these items. The TCCL record did not include the MOSL-specific fields. This is not necessarily a fixable issue (as TCCL would not want to add MOSL-specific descriptors to their own catalog records), but being aware of the situation is helpful.

**Action Items In-progress/Pending:**

* Following the discussion of training topics, the committee came up with the idea of creating a ready reference page on the MOBIUS site for membership to use. This resource would include FAQs from both staff and patrons, common issues/solutions, and shared procedures that may benefit other member libraries. It could have sections on both resource sharing-specific aspects (Sierra/Polaris functions, delivery, ‘too long’ reports, etc.) and local practices (such as the cataloging & circulation workflows mentioned above or different uses of the ‘Create Lists’ feature) which members may find useful. The goal is to have an indexed, searchable database that membership can access at any time and contribute to if they have useful information to add.

We reached out to the Professional Development & Training Committee about a possible collaboration on this new resource. PD/T was very receptive and the committees have been communicating their ideas back and forth. This project is still in a beginning stage, but PD/T is getting the ground work laid based on initial input from UX/M, while UX/M is hoping to survey the MOBIUS membership via the main listserv for additional topics and ideas. Following the creation of this resource, the goal is for new questions, issues, and procedures to be crowd sourced as they arise and added to the database.

**Announcements:**

* N/A

**Questions for the board/larger group:**

* In addition to our committee’s brainstorming and a future email survey, we would also like to solicit ideas for this ready reference resource from the board and conference attendees, if that would be appropriate.