

ANNUAL REPORT

FY 2015-2016

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*New Libraries Added
Expanded Courier Service
Website Updated*

*Borrowing & Lending
Help Desk*

*Member Libraries
Upcoming Launches
Help Desk Statistics*

This seemed to be the year of migrations as we added five new libraries to the Sierra system. Ozark Christian Library in Joplin, MO migrated from TLC to join the SWAN Cluster. Two Kansas City, Mo libraries, Nazarene Theological Seminary (Sirsi-Dynix) and Kansas City University of Medicine and Biosciences (Voyager) joined the Kansas City Cluster.

We added two new members from out-of-state under a new membership status for us: MOBIUS-managed. Palmer College of Chiropractic, the home of chiropractic medicine in Davenport, Iowa, migrated from Sirsi-Dynix to its own Sierra server that is managed by the MOBIUS Office. Southwestern Baptist Theological Seminary in Fort Worth, TX, one of the largest seminaries in the country, also migrated from Sirsi-Dynix to its own Sierra server which is also being managed by the MOBIUS Office.

We also expanded courier service to Iowa. The Iowa Library Alliance and the Rivershare Libraries contracted with MOBIUS to manage courier service for their libraries. This was a new initiative for us, as we had never before contracted courier service with another state. Iowa did not have an existing statewide courier service, so we spent a significant amount of time consulting with ILA and Rivershare this last year on how to get started, manage, and expand their service. With the addition of Palmer College and the potential of additional Iowa libraries as MOBIUS members to consider, we added a linehaul connection between Iowa and Missouri, expanding our out-of-state access even more.

This year also brought about a much needed complete overhaul of the MOBIUS website. MOBIUS staff reinvented the website from its original concept, creating a more streamlined site describing who we are and the services we offer.

Missouri Evergreen began its fourth year and now has 30 Missouri public libraries. Debbie & Blake migrated five libraries onto Missouri Evergreen this year. It has grown and matured quickly offering resource sharing to communities around the state. MOBIUS has also become well-known in the Evergreen community, creating bug fixes, new Evergreen enhancements, hosting sandboxes for “bug squashing days”, and working on development for other consortia.

Without a doubt, the staff at MOBIUS could do migrations in their sleep! Whether we are extracting data, loading data, manipulating data, writing code, filling out implementation paperwork, answering a million emails and phone calls, training your staff for the big day, fighting to schedule the MOBIUS car, passing each other as we come and go on our travels to your libraries, we are here to serve you. We love what we do!

DIRECTOR'S REPORT

Revenues & Expenses

	FY2013-2014	FY2014-2015	FY2015-2016
Revenues	\$6,346,502	\$6,916,092	\$7,129,332
Expenses	\$6,335,925	\$6,803,061	\$6,945,590

Last year our member libraries saved \$4,066,415.01 by subscribing to e-resources through MOBIUS.

BOARD OF DIRECTORS FY2015-2016

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Lisa Farrell
At-Large Member

Bonnie Postlethwaite
At-Large Member

Edward Walton
At-Large Member

Barbara Reading
Missouri State Librarian

Donna Bacon
MOBIUS Executive Director

STATISTICS - BORROWING & LENDING

Unique Titles (Bib Records)

	FY2013-2014	FY2014-2015	FY2015-2016
Unique Titles (owned by a single library)	7,174,263	7,345,385	7,611,865
Non-Unique	3,404,279	3,640,758	3,858,443
Total Titles	10,578,542	10,986,143	11,470,308
Percent Unique	67.8%	66.9%	66.4%

Prospector Borrowing & Lending

Prospector	FY2014-2015	FY2015-2016
MOBIUS Borrows	5,204	6,637
MOBIUS Lends	4,638	8,558

3 Year Borrowing

	FY2013-2014	FY2014-2015	FY2015-2016
Intra-Cluster Borrowing	43,913	39,114	36,467
MOBIUS Borrowing	132,099	138,467	146,202
TOTAL Borrowing	176,012	177,581	182,669

INN-Reach Item Count (Total Holdings)

FY2013-2014	27,680,897
FY2014-2015	27,581,259
FY2015-2016	28,004,780

Top Borrowers MOBIUS Union Catalog

Springfield-Greene County Library	25,935
Tulsa City-County Library	23,838
Washington University	14,001
Christian Country Library	9,267
Saint Louis University	7,693

Top Borrowers Union Catalog & Intra-Cluster

Springfield-Greene County Library	25,935
Tulsa City-County Library	23,838
Washington University	14,001
University of Missouri	13,444
Christian County Library	9,267

Top Lenders MOBIUS Union Catalog

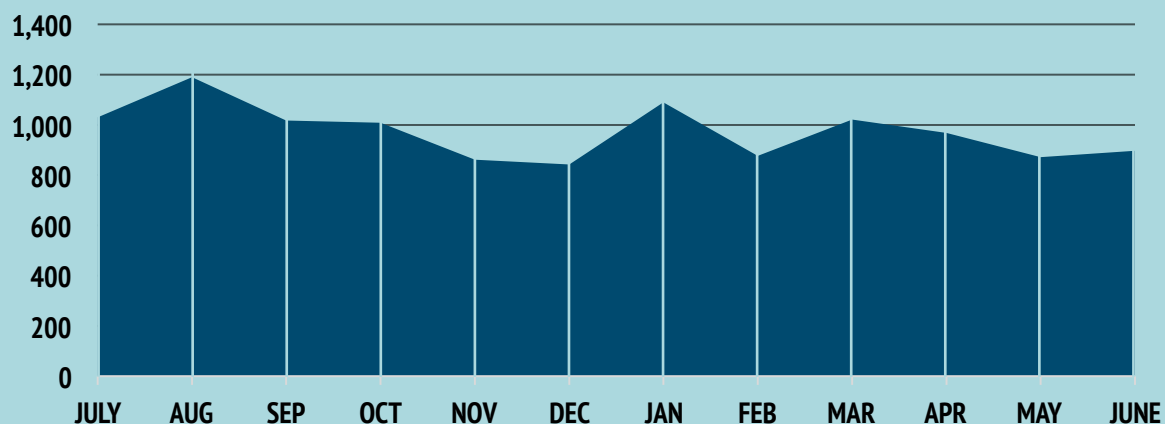
Springfield-Greene County Library	20,991
University of Missouri	12,720
Tulsa City-County Library	12,173
Washington University	10,102
Saint Louis University	7,491

Top Lenders Union Catalog & Intra-Cluster

Springfield-Greene County Library	20,991
University of Missouri	20,949
Tulsa City-County Library	12,173
University of Missouri-Kansas City	10,775
Washington University	10,102

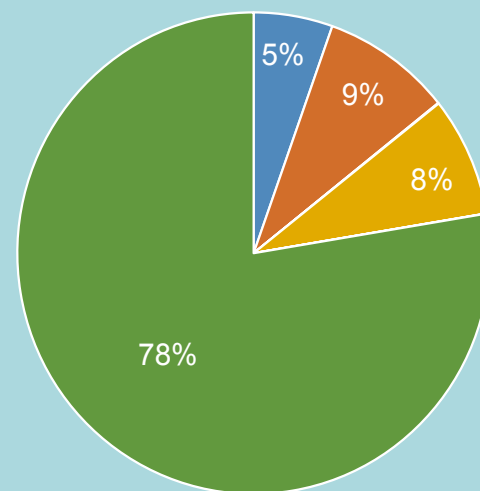
STATISTICS - HELP DESK

TICKETS OPENED



Records Loaded By Type

Record Type	Record Count
Authority	4,648,182
Bib	7,627,600
Checkin	38,134
Item	6,909,300
Order	10,560
Patron	66,750,426
TOTAL	85,984,202



■ Authority
 ■ Bib
 ■ Checkin
 ■ Item
 ■ Order
 ■ Patron

STATISTICS - HELP DESK

Ticket Breakdown by Institution

Institution	Total Tickets Opened				
A.T. Still University	41	Maryville University	62	Southwestern Baptist Theological Seminary	7
Avila University	69	Metropolitan Community College	66	Springfield-Greene County Library	23
Baptist Bible College	60	Midwestern Baptist Theological Seminary	77	St Charles Community College	117
Camden County Library	1	Mineral Area College	46	St Louis Art Museum	5
Central Methodist University	15	Missouri Baptist University	152	St Louis College of Pharmacy	66
Christian County Library	59	Missouri Botanical Garden	16	St Louis Community College	193
Columbia College	312	Missouri History Museum	17	State Fair Community College	34
Conception Abbey	6	Missouri River Regional Library	6	State Technical College	162
Concordia Seminary	194	Missouri Southern State University	348	Stephens College	37
Cottey College	101	Missouri State Library	24	Three Rivers Community College	163
Covenant Seminary	120	Missouri State University	556	Truman State University	164
Crowder College	106	Missouri University of Science & Technology	878	Tulsa City-County Library	44
Culver-Stockton College	74	Missouri Valley College	23	University of Central Missouri	229
Drury University	321	Missouri Western State University	632	University of Missouri	1259
East Central College	167	Moberly Area Community College	14	University of Missouri-Kansas City	961
Evangel University	45	Nazarene Theological Seminary	54	University of Missouri-St Louis	701
Fontbonne University	284	North Central Missouri College	64	Washington University	20
Goldfarb School of Nursing	6	Northwest Missouri State University	550	Webster University/Eden Seminary	353
Hannibal-LaGrange University	201	Ozark Christian College	100	Westminster College	60
Harris-Stowe State University	38	Ozarks Technical Community College	195	William Jewell College	99
Jefferson College	122	Palmer College of Chiropractic	4	William Woods University	33
Kansas City Art Institute	43	Park University	89		
Kansas City University	17	Rockhurst University	78		
Kenrick-Glennon Seminary	32	Saint Louis University	17		
Lincoln University	43	Saint Paul School of Theology	42		
Lindenwood University	594	Southeast Missouri State University	365		
Logan University	52	Southwest Baptist University	272		

MISSOURI EVERGREEN - REPORT

MOBIUS entered another contract year with the Missouri State Library to host and manage the Missouri Evergreen Consortium on September 1, 2015. It was a productive and busy year and is an exciting time to be a part of this open-source resource-sharing consortium, as it continues to grow and mature. In FY 2016, five libraries joined the consortium and migrated onto the Evergreen ILS to begin resource sharing—Dulany Memorial in Salisbury, De Soto Public, Salem Public, Polk County, and Pulaski County. Schuyler County Library, which was not automated, finished the process of adding holdings into Missouri Evergreen and went live on the system. Sullivan Public Library, formerly a standalone member, became a branch of Scenic Regional Library in 2015 and Ste. Genevieve County Library, previously a branch of Ozark Regional Library, became a standalone member library in 2016. As of June 21, 2016, there were 1,649,408 items attached to 942,872 bibliographic records, and the consortium serves 296,857 patrons.

Missouri Evergreen continued to mature as a consortium, updating policies, refining bylaws,

and defining best practices and workflows. The membership met bi-monthly, and some of the membership committees continued to meet regularly, others as needed. Some libraries hosted regional refresher training days. In coordination with the State Library and the MOBIUS staff, the Executive Committee continued work on strategic and financial planning for the future of the consortium. An informal lunch gathering of Missouri Evergreen members and potential members took place at the Missouri Library Association/Kansas Library Association Conference in late September/early October 2015. At the end of fiscal year 2015, many members of the consortium approved reciprocal borrowing agreements for other Missouri Evergreen libraries' patrons, and those were set up and implemented this year. The consortium and MOBIUS staff continued efforts to recruit new members. At the June 2016 membership meeting, the consortium approved two new Executive Committee members for three-year terms and the Executive Committee chose new officers for the 2016-2017 fiscal year.

The Cataloging Committee met monthly and continued working with MOBIUS staff on ways to automate parts of the catalog cleanup. A deduplication script developed by MOBIUS staff successfully ran in the catalog to merge duplicate bibliographic records. Also, 70,000 non-electronic bibs with no items attached were deleted from the catalog. The part-time contract cataloger, based at Scenic Regional

2015-2016 EXECUTIVE COMMITTEE

Sue Szostak, Chair

Poplar Bluff Municipal Library

Steve Campbell, Vice-Chair

Scenic Regional Library

Karen Hayden, Secretary

Little Dixie Regional Libraries

Sue Lightfoot, Member-At-Large

Carrollton Public Library

Cathy Dame, Member-At-Large

Lebanon-Laclede County Library

MISSOURI EVERGREEN - REPORT (CONT.)

Library, continued to assist in the parts of catalog cleanup that required a person to evaluate. EBSCO's public library eBook collection was added to the catalog, with an authentication procedure created by MOBIUS staff. The consortium also added A/V to its Syndetics subscription for further catalog enhancement. Some libraries also added Novelist Select and/or the LibraryThing widget to their local catalogs. The catalogers developed and approved a policy for sharing book club kits with each other, and that was also implemented.

The technology used by Missouri Evergreen also continued to evolve. We moved from Evergreen version 2.7.1 to 2.8.2 and then to 2.9.1. Each of these upgrades included bug fixes and new features contributed by the larger Evergreen

community, including MOBIUS. Several virtual servers continued to be in use to better test new features, upgrades, and software. MOBIUS Missouri Evergreen staff participated in the larger Evergreen community by contributing bug fixes and software patches, adding new coding based on features requested by Missouri Evergreen members, participating in committees, adding documentation, participating in discussions, hosting sandboxes for community "bug squashing days," and attending the International Evergreen Conference (held this year in Raleigh, NC).

MOBIUS Missouri Evergreen staff, Blake Graham-Henderson, Justin Hopkins, and Debbie Luchenbill, performed myriad tasks, including: help desk; communication with members and

potential members; training--on new features, at new libraries, and for new directors/staff members; aforementioned system upgrades; system setup and migrations; customized OPACs; software development; creating helpful videos; creating training documentation; administrative tasks; writing contract reports and other updates about the consortium; visiting member and potential member libraries; creating or updating report templates; and updates to the Missouri Evergreen website. MOBIUS staff also began working on the next year's contract with the Missouri State Library, which continues into FY2017.

Missouri Evergreen Member Libraries Live (30) – as of June 30, 2016

Albany Carnegie Library
Bollinger County Library
Cameron Public Library
Carrollton Public Library
Carthage Public Library
Caruthersville Public Library

De Soto Public Library
Doniphan-Ripley County Library
Dulany Memorial Library
Grundy County Jewett Norris Library
Howard County Library
Lebanon-Laclede County Library

Little Dixie Regional Libraries
Marion County Library Subdistrict #1
Marshall Public Library
Ozark Regional Library
Polk County Library
Poplar Bluff Public Library

Pulaski County Library
Salem Public Library
Scenic Regional Library
Schuyler County Library
Sikeston Public Library
Ste. Genevieve County Library

Stone County Library
Sullivan Public Library
Washington Public Library
Webb City Public Library
Webster County Library
Willow Springs Public Library

MISSOURI EVERGREEN - HELP DESK STATISTICS

Missouri Evergreen Help Desk

	FY 2012-2013	FY 2013-2014	FY 2014-2015	FY 2015-2016
Tickets Opened	276	363	576	769
Tickets Closed	252	361	607	761

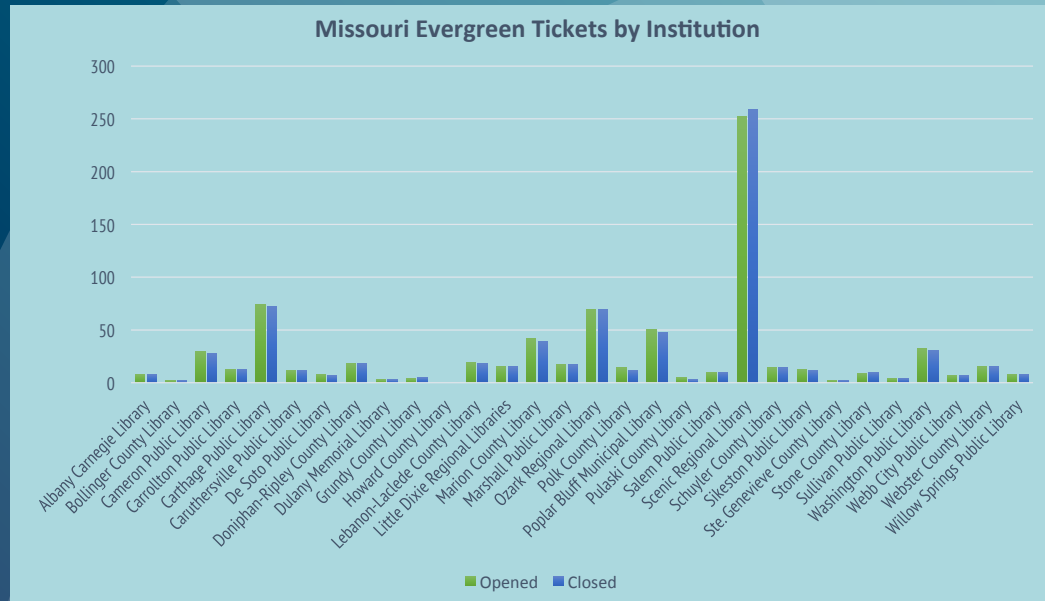
Missouri Evergreen Lending

	FY 2012-2013	FY 2013-2014	FY 2014-2015	FY 2015-2016
Intra-System (Multi-Branch) Lending			42287	53839
ME Lending			76801	94098
Total Lending			119088	147937

Missouri Evergreen Borrowing

	FY 2012-2013	FY 2013-2014	FY 2014-2015	FY 2015-2016
Intra-System Borrowing (Multi-Branch)	2364	23360	42233	53671
ME Borrowing	8169	39179	76384	93670
Total Borrowing	10533	62539	118617	147341

Missouri Evergreen Tickets by Institution



Missouri Evergreen Ticket Breakdown by Institution, FY 2015-2016

Institution	Opened	Closed
Albany Carnegie Library	8	8
Bollinger County Library	2	2
Cameron Public Library	30	28
Carrollton Public Library	13	13
Carthage Public Library	74	72
Caruthersville Public Library	12	12
De Soto Public Library	8	7
Doniphan-Ripley County Library	18	18
Dulany Memorial Library	3	3
Grundy County Library	4	5
Howard County Library	0	0
Lebanon-Laclede County Library	19	18
Little Dixie Regional Libraries	15	15
Marion County Library	42	39
Marshall Public Library	17	17
Ozark Regional Library	69	69
Polk County Library	14	12
Poplar Bluff Municipal Library	50	48
Pulaski County Library	5	3
Salem Public Library	10	10
Scenic Regional Library	252	259
Schuyler County Library	14	14
Sikeston Public Library	13	12
Ste. Genevieve County Library	2	2
Stone County Library	9	10
Sullivan Public Library	4	4
Washington Public Library	32	31
Webb City Public Library	7	7
Webster County Library	15	15
Willow Springs Public Library	8	8
Total	769	761