

Mission Statement MOBIUS Consortium Office

The mission of the MOBIUS Consortium Office is to provide and administer the best possible support for the programs and activities of the MOBIUS Consortium within the framework of the MOBIUS Memorandum of Understanding, the Host Institution Agreement, the Service Policy Agreement, and the budget.

Written 2002, MCO

Operating Principles MOBIUS Consortium Office

- 1 MCO is a user-oriented organization. Satisfied users are the measure of our success. We go out of our way to exceed their expectations.
- 2 MCO is a result-driven organization. Success is measured by what we accomplish. We make timely, effective and fact-driven decisions.
- 3 All MCO employees treat users and fellow employees in a professional manner. We are courteous, respectful, and use good etiquette to conduct our business. We maintain mutual respect even when we disagree.
- 4 MCO management treats all employees fairly and with respect. MCO management provides an environment that contributes to the success of all employees. MCO management recognizes that employees are our most valuable resource.
- 5 MCO is committed to the discovery and implementation of best practices. We are willing, as an organization, to take risks and to learn from our experiences.
- 6 MCO places a high value on open, honest, and accurate communications.

Stakeholders

MOBIUS Consortium Office

- Users, defined as the faculty, staff (especially library staff) and students of MOBIUS member institutions
- MOBIUS Council
- MOBIUS Executive Committee
- CBHE
- Administrations of MOBIUS member institutions
- UM System Administration
- General Assembly & Governor
- Missouri citizens
- Innovative Interfaces Inc.
- MOREnet
- MLNC
- MCO employees
- Lanter Delivery Service



MOBIUS Consortium Office Organizational Context

UM System President

Vice President, Information Technology

- MOBIUS Consortium Office
- MOREnet
- Management Information Services (MIS)
- Information and Computing Services (ICS)