

- The satisfaction survey was available online at the MCO site until June 15, 2007. Staff members from all MOBIUS full member institutions were allowed to complete the survey.
- There were 22 responses from a broad range of library types and an almost even distribution of public services/Admin and technical services respondents.
- Between a ¼ and 1/3 of respondents indicated that they would be spending at the least the same if not more in the program during the next year, that profiling seemed to be generally transparent, that YBP personnel were helpful and responsive, and that the general execution of the program was good.
- There were some observations that the system was often slow and there were a few comments about the navigation of GOBI.
- One point of criticism for future survey reference was the lack of a “don’t know” or “insufficient knowledge” category that may have resulted in a number of “not applicable” responses.

Respectfully submitted,

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