

Clusters Present:

Archway  
Arthur  
Bridges  
Galahad  
Goldfarb School of Nursing  
Kansas City  
Lance  
MCO  
Merlin  
Quest  
SLU  
SGCL  
Swan  
Towers  
WashU

Clusters Absent:

Camden County Library  
Missouri River Regional Library

Guests or Proxies Present: None

1. Call to order and introductions  
Alice Ruleman called the meeting to order at 10:05AM
2. Approval of minutes  
Minutes from July 2013 meeting were approved (motion and second were not made)
3. Information Items

Cluster reports were given:

- Archway – has begun AV Borrowing & Lending. Things are going well, though circulation has been light so far.
- Arthur – no report
- Bridges – AV lending started but going slow; hard to market since not all MOBIUS institutions are lending
- Camden County Library – not present
- Galahad – no report
- Goldfarb – no report
- KC – decided not lend AV as a cluster
  - St. Paul School of Theology library is split across 3 locations – Kansas, Church of the Resurrection, and Avila – but is still lending on MOBIUS

- William Jewell College's new learning commons has opened
- Lance – no report
- MCO – Confirmed that Evangel University patrons are now in SWAN catalog
- Merlin:
  - Missouri S&T's new library director, Tracy Primich, starts on Monday, November 4th.
  - MERLIN started AV lending. It is going well; a number of requests have come through each week.
- MRRL – not present
- Quest – no report
- SLU – Law settling into new space; no report from Medical Library or from Pius Library
- SGCL – no report
- Swan – Evangel University patrons now in SWAN catalog
- Towers:
  - Lisa Hensley is the new circulation supervisor for Missouri Western.
  - AV lending is going well.
- WashU – AV lending will start in early to mid-November

Other information items were discussed:

- STLCOP and WashU – 1st choice asking us to use white mail tubs. This is not a requirement. 1st Choice either needs to supply equipment their own equipment and bins to take MOBIUS bags or use bins that we provide and are circulated within our own region/hub.
- Bags – please do not send extra bags to MCO. It is easier to get extra bags into circulation by offering surplus to other libraries via the Delivery listserv.
- AV lending - Scott showed INNReach circulating iType and pType charts related to av lending. He gave guidance for items that need to be customized or changed in order to begin lending AV.

#### 4. Unfinished Business

No items

#### 5. New Business

- Lenders of Last Resort
  - Conception Abbey permanently opting out of the list
  - SLU opting out
  - St. Charles Community College opting out
  - Univ of Central Missouri opting out
  - UM Columbia wishes to remain on this list
- Delivery Tracking Project
  - Good participation and communication!
  - Purpose was to see length of time between request and time book arrived at borrowing library

- Important to note that this tracks the overall process and not just the time it takes 1st Choice to deliver
- There were a few requests that took a week which Scott is going to look into
- It takes on average 4 business days to get a book in
- Ellie reported that KC cluster tells patrons 3-5 days and was happy to see that the average was in line with what we've been telling folks
- MOBIUS home page shows "deliver to your library in 2-3 days" under the heading "Grow Your Circulation"
- Alice recommended that this phrase be adjusted to reflect our results
- Alice recommended sharing with Board
- Others recommended that we share the 3-5 day window with all MOBIUS members so we are all providing reasonable expectations to users
- Scott will look at MCO website changes
- Within our own clusters and libraries, we should get the word out
- Taking minutes for MAAC meetings
  - Can we rotate alphabetically through clusters to share responsibility of taking minutes?
  - Majority agreed that this was an equitable solution
  - Archway cluster rep will take minutes at next meeting
- Next meeting will be online in February. Details and Doodle poll to follow in new year

6. Adjourn Meeting

7. Deb Ehrstein, Washington University, will submit minutes

Guidelines

- Provide brief highlights of discussions. Minutes are not a transcript of the meeting.
- Provide names of the persons making and seconding motions.
- Be careful about using abbreviations or acronyms without providing the full name of the entity as some persons may not know what the abbreviation or acronym stands for.